

# Installing software to attend a Webex Training lesson or access a recording

Before students can attend a Webex Training lesson or view a lesson recording a small software program needs to be installed. Software installation normally requires administration rights which students do not have. These instructions provide a way for **students** to quickly install the Webex software in this situation.



[Installing on Windows 10](#)



[Installing on Windows 7](#)



[Failed installation](#)

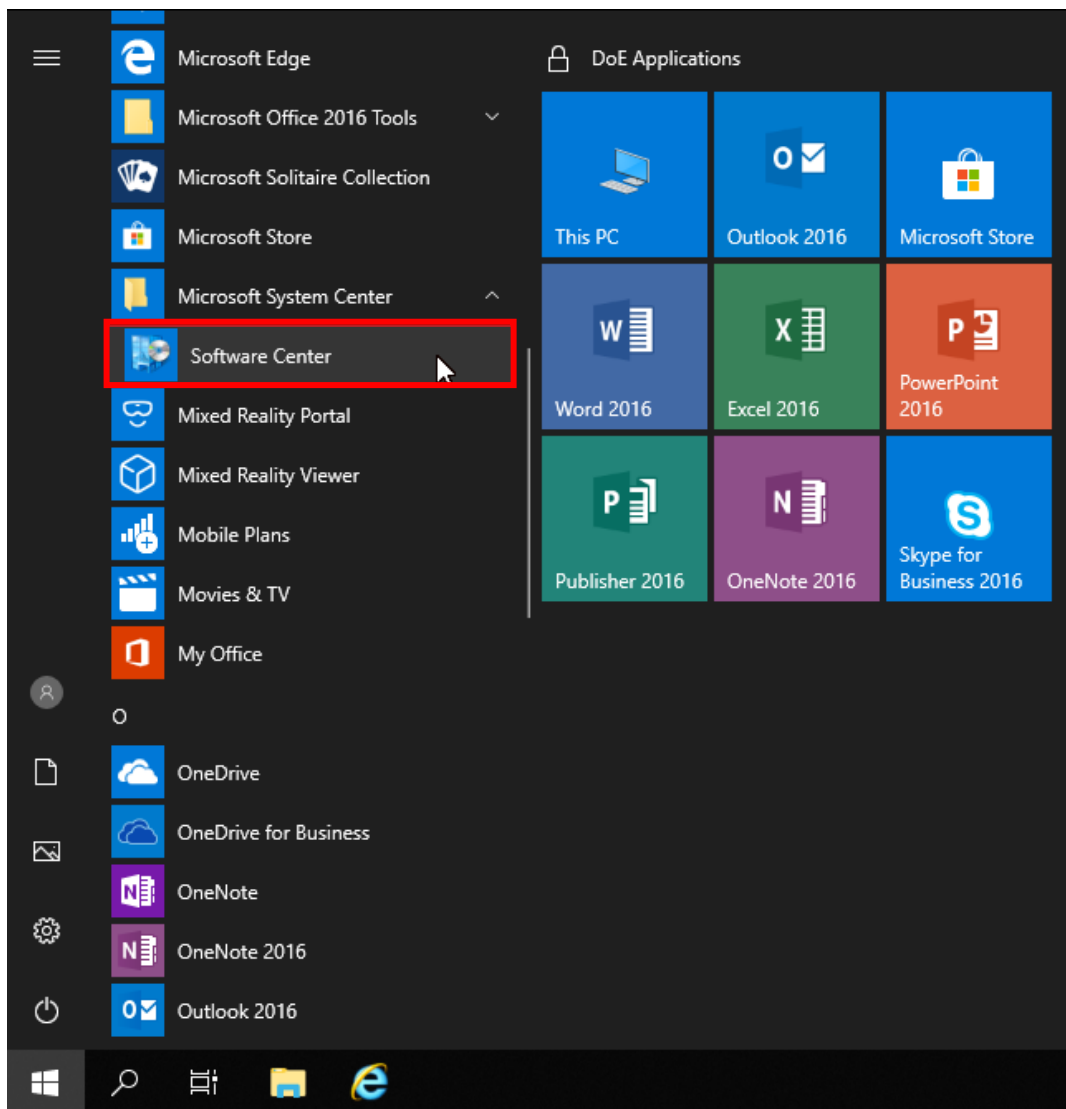


[Getting help](#)



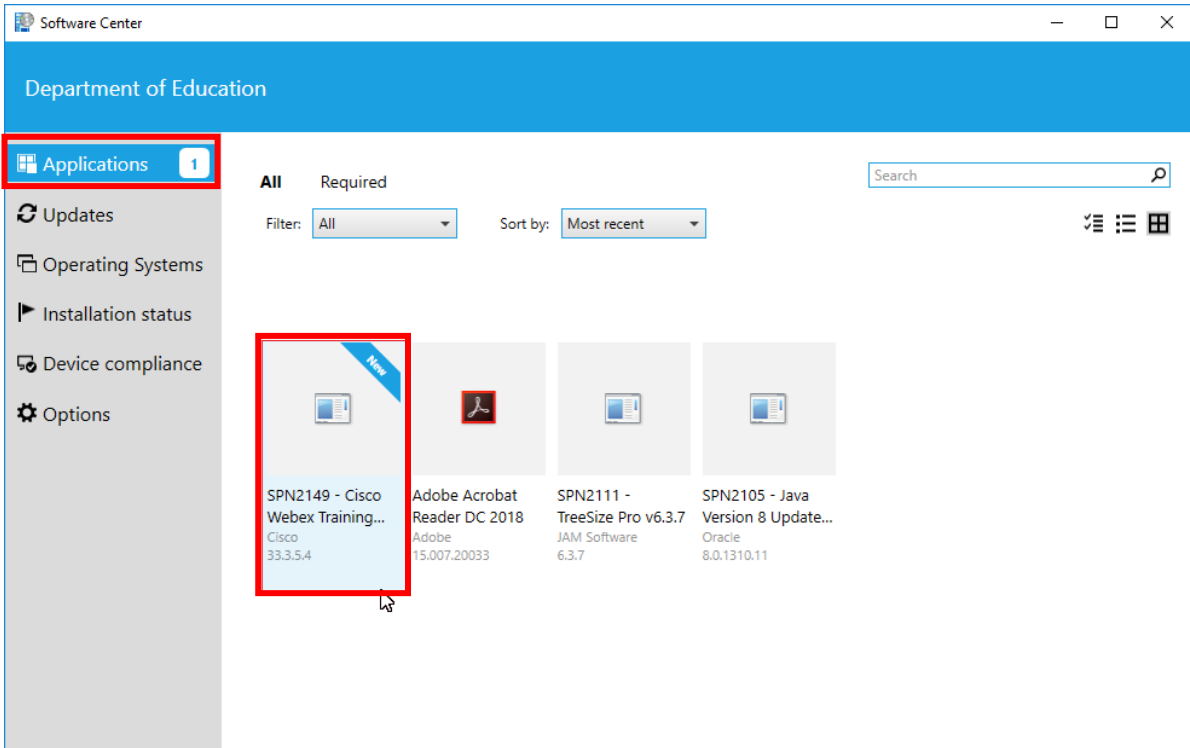
## Windows 10

1. Go to **Start > Microsoft System Center** and click **Software Center\***.

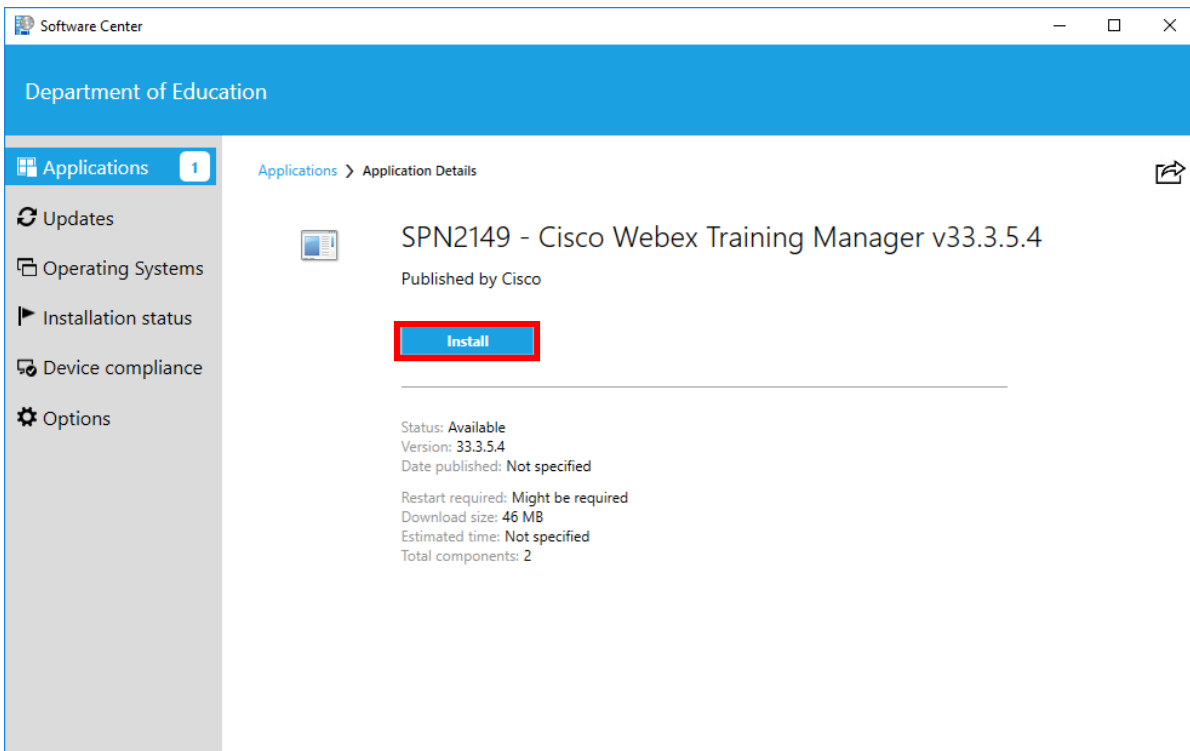


Can't find it? Click the search icon  and type "software".

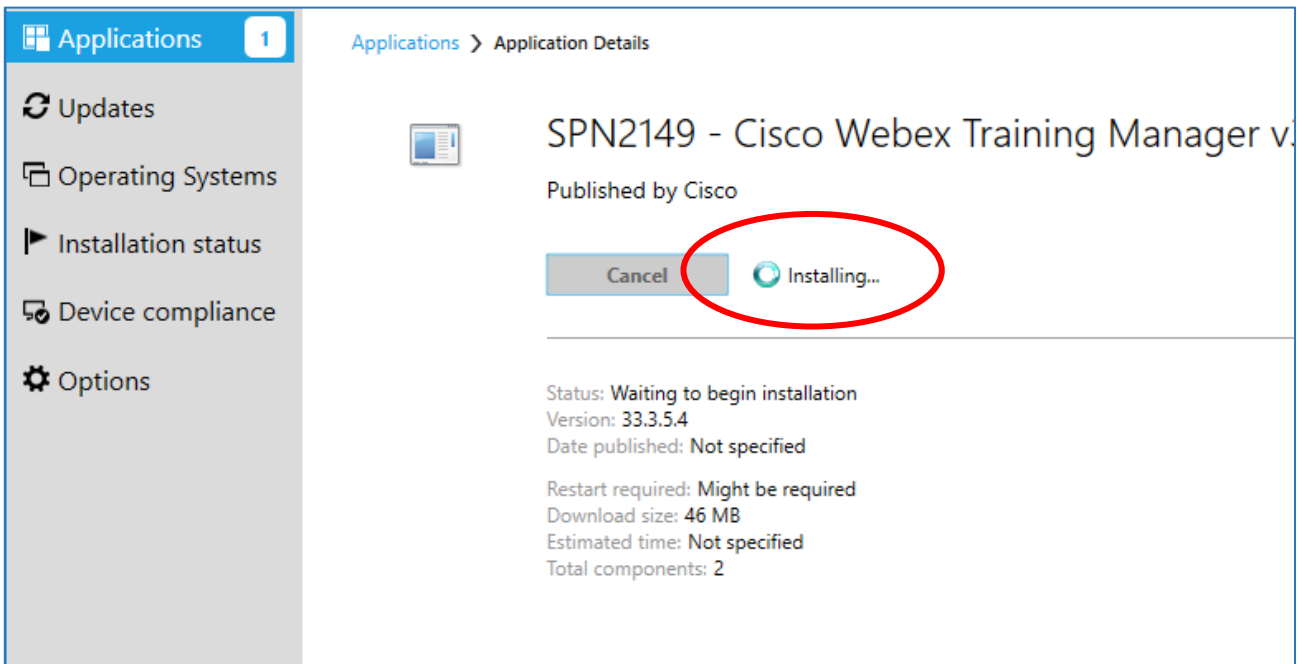
2. Choose **Applications** and select **SPN2149 - Cisco Webex Training...**



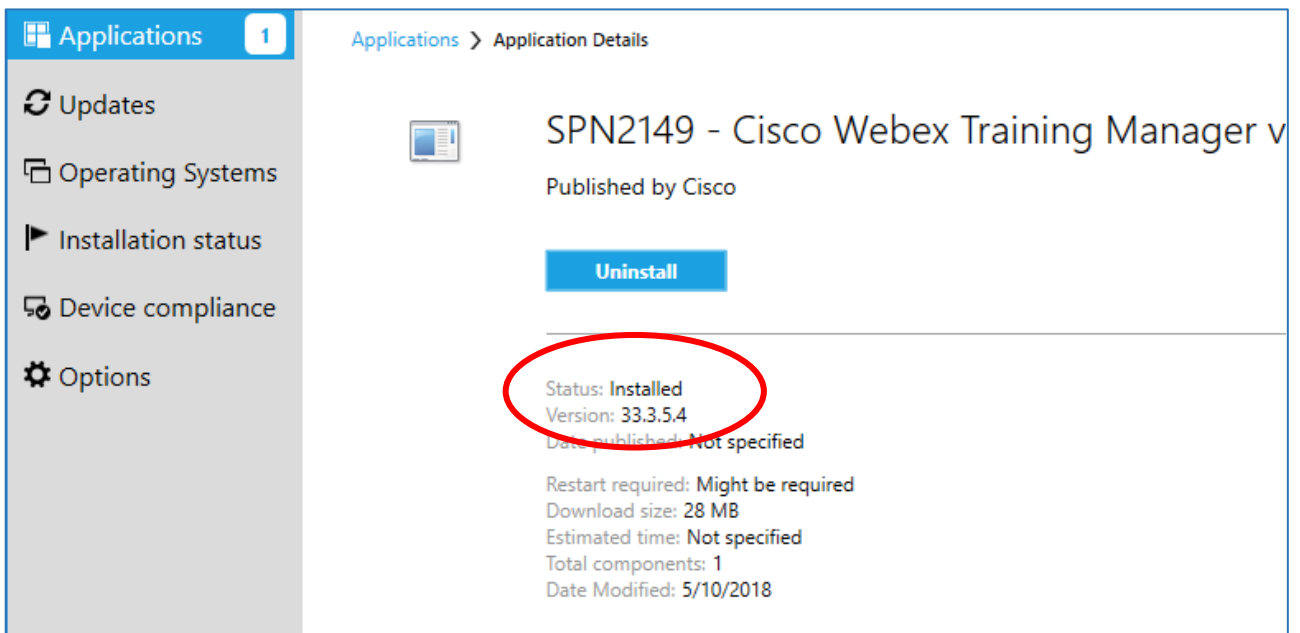
3. Click **Install**.



4. Wait for installation to complete. Be patient – it might take a few minutes.



5. When Status is **Installed**, you can close the Software Center window.

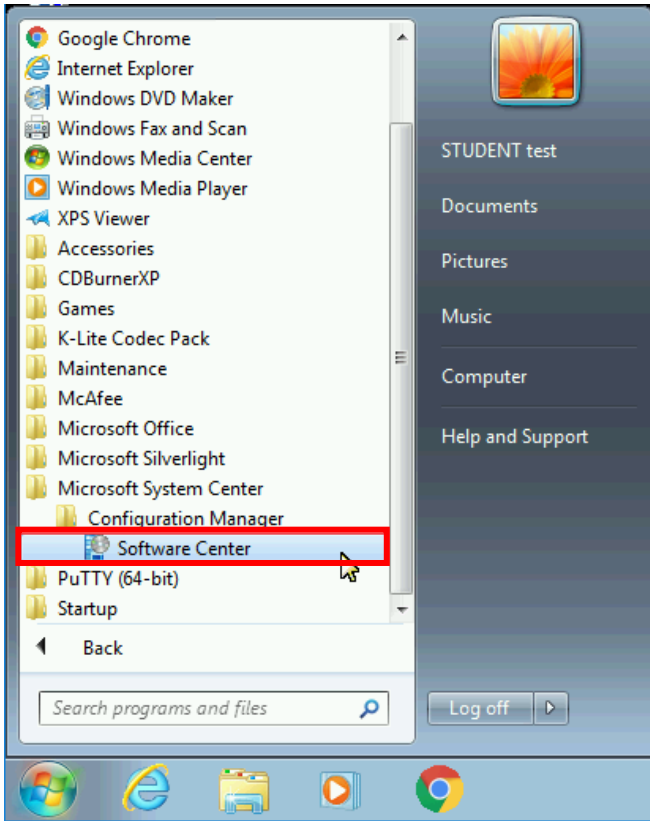


**Note**

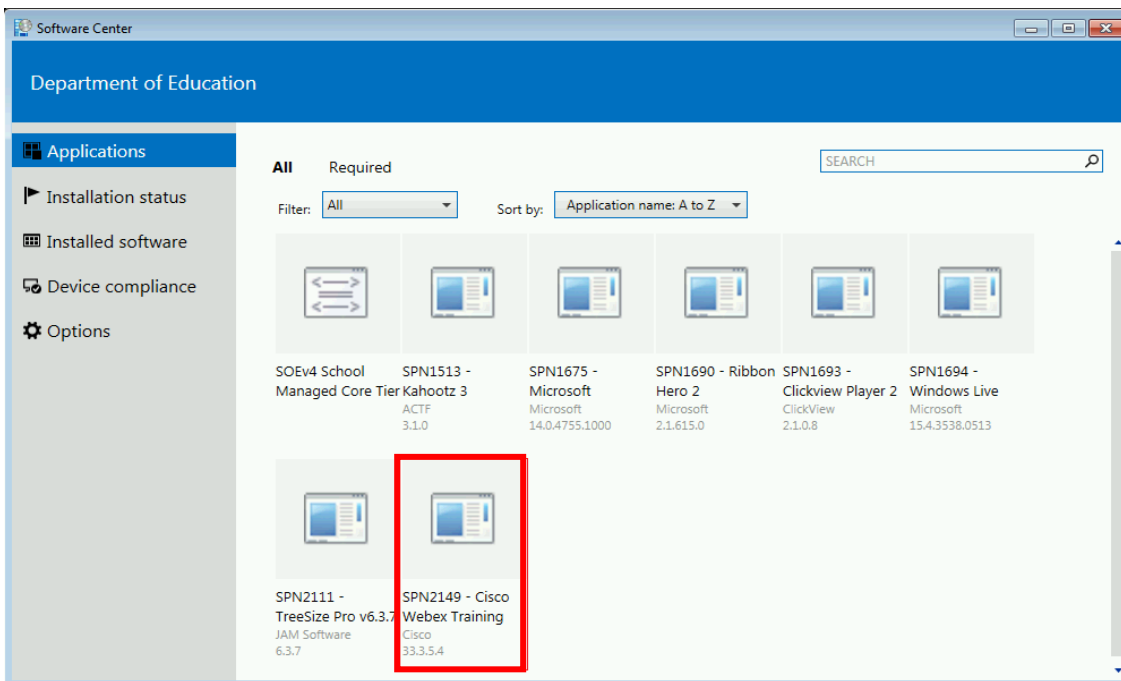
Both **Cisco Webex Training Manager** and **Network Recording Player** will be installed.

# Windows 7

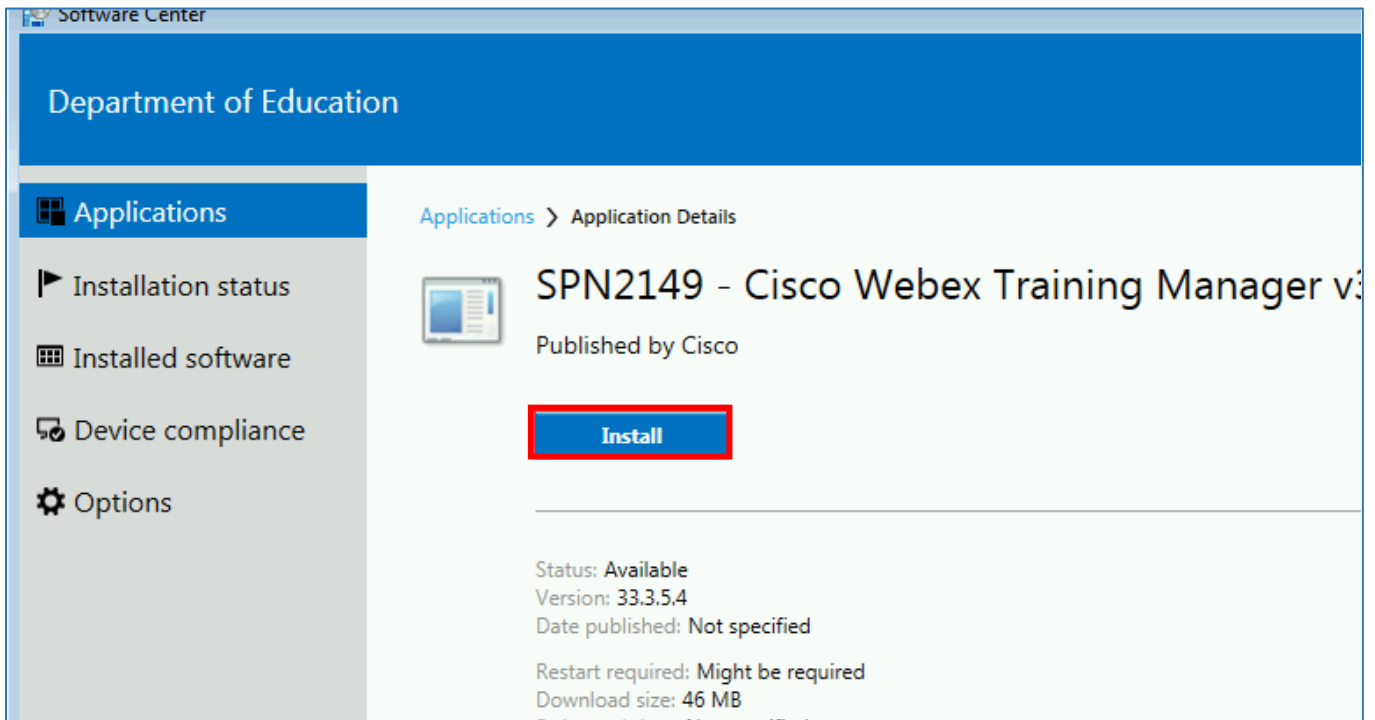
1. Go to **Start > All Programs > Microsoft System Center > Configuration Manager** then choose **Software Center\***.



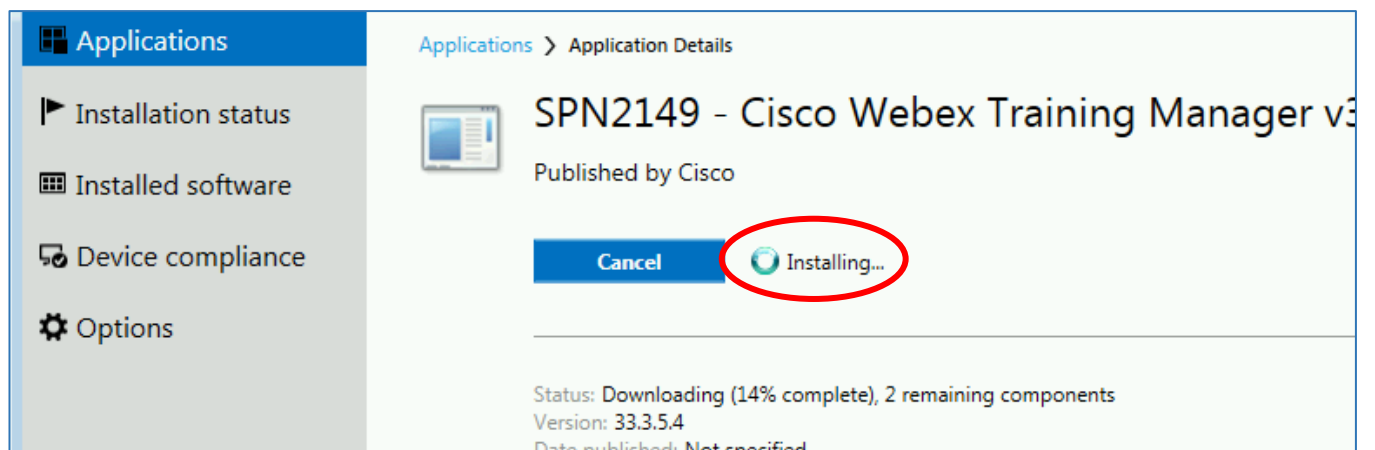
2. Choose **Applications** and select **SPN2149 - Cisco Webex Training...**



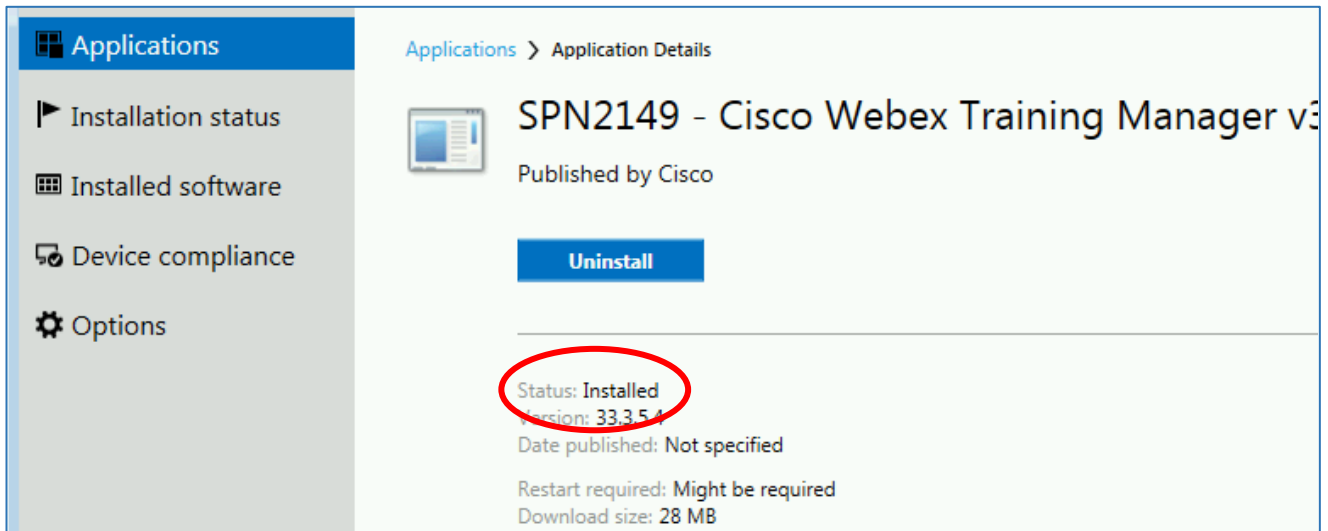
3. Click **Install**



4. Wait for installation to complete. Be patient – it might take a few minutes.



5. When Status is **Installed**, you can close the Software Center window.



### Note

Both **Cisco Webex Training Manager** and **Network Recording Player** will be installed.



### Failed installation

It's possible you will see a message indicating the installation failed. This probably means Webex Training was already installed. The best way to find out is to go ahead and attend a lesson.



### Getting help

Ask your teacher or another school staff member. They can seek assistance with Webex through the Customer Service Centre.

\* "Center" is the American spelling. In Australia, we spell it correctly: "Centre".